

General

These terms and conditions apply when the customer intends to rent or otherwise use Space Stockholm's premises (including Space Arena). The terms are considered accepted by the customer when the customer agrees to rent or otherwise use SPACE Stockholm's premises (including SPACE Arena). The latest version of the terms and conditions is always available at www.space.cc and in the email confirmation sent when booking.

Cancellation of Space Arena

In case of cancellation later than 8 months before the day of the event, 50% of the venue cost will be charged. In case of cancellation later than 6 months before the day of the event, 100% of the venue cost will be charged. In case of cancellation later than 1 month before the day of the event, 100% of SPACE Stockholm's cost is charged as well as 100% of any confirmed commitments from the customer to SPACE Stockholm and from SPACE Stockholm to suppliers such as technology, staff, guards, etc.

Furthermore, SPACE Stockholm has the right to cancel the event if the brand or reputation of SPACE Stockholm, companies that are part of the same company group as SPACE Stockholm or SPACE Stockholm's owners' brands or reputation may be damaged, or if the order and security of the event cannot be ensured. In such cases, the customer is responsible for any refund of ticket purchases.

Cancellation of food & drink and other premises

Below is based on the current value of the booking in SEK excluding VAT.

Value in SEK	50.000	50.001-100.000	100.001-250.000	250.001-350.000	350.001-
Cancellation 100%	30 days	60 days	90 days	120 days	180 days
Cancellation 25%	14 days	30 days	30 days	60 days	90 days
Cancellation 10%		14 days	14 days	14 days	30 days
Cancellation 5%					14 days

For example: A reservation for food and drinks worth 370,000 SEK may be cancelled up to 180 days before the arrival date, free of charge. After that, the customer can make an adjustment amounting to 25% of the value up to 90 days before arrival. If a cancellation or adjustment involves a greater reduction in value than permitted, the excess amount will be charged as a cancellation fee. If, as a result of cancellation, SPACE Stockholm suffers costs in addition to the value of the order, these must be reimbursed in full by the customer. Cancellation or adjustment of the order must be confirmed in writing by SPACE Stockholm.

Payment in advance

SPACE Stockholm reserves the right to request partial or full payment in advance. If the payment is not made within the agreed time, SPACE Stockholm has the right to cancel the event. In case of cancellation, the advance is refunded, minus any cancellation fee. In the event of dispute regarding the client's liability for compensation, SPACE Stockholm has the right to withhold the payment until the dispute has been resolved.

Credit policy

If the customer wishes to invoice in arrears, an assessment will be made according to SPACE Stockholm's credit policy and only the customers with a documented ability to pay will be granted credit. Only the CFO, or person with a position delegated by the CFO, has the authority to grant credit. To ensure payment ability and that the requirements are met, a credit check is carried out at the time of the order and, if necessary, also closer to the arrival date. Credit checks are not carried out for state or municipal authorities. Credit is only allowed for amounts exceeding

SEK 15,000. SPACE Stockholm applies a 10-day payment deadline calculated from the invoice date, after which late payment interest is charged. Only the CFO, or the person with a position delegated by the CFO, has the right to grant a different payment period.

Bringing your own food and drinks

It is not allowed to bring food and drinks into SPACE Stockholm's premises. All food and drinks must be ordered and bought through SPACE Stockholm.

Special devices

If the customer wishes to change or add something to SPACE Arena's fixed devices, SPACE Stockholm's consent must be obtained first. The customer pays for and is responsible for ensuring that these devices are approved by the respective authorities and that the appropriate permits are in place. In addition, the customer pays for and is responsible for restoring the premises to their previous condition.

Load in/load out

Rigging and taking down equipment for the event must take place during agreed times. For load in and/or load out outside these times, a charge is added.

Cleaning

SPACE Stockholm shall be entitled to special compensation from the customer if cleaning entails work beyond what can be considered normal for the event, e.g., confetti.

Order and safety regulations

The customer is responsible for ensuring that public order regulations and other laws and regulations are followed. The customer is responsible for and pays for security guards, fire guards or other guards appointed by SPACE Stockholm, all to the extent that this is necessary or required by law or authority regulation. SPACE Stockholm reserves the right to reject anyone who violates these regulations or behaves inappropriately.

Permit

The customer must review the event with SPACE Stockholm in advance of the day of the event to ensure that permits can be obtained in time, e.g., permit from the authorized fire services for pyrotechnics. If the customer fails to inform SPACE Stockholm about the design of the event and it thereby is too late to apply for permissions, SPACE Stockholm has the right to cancel the agreement.

Other use

The customer does not have the right to use the premises for purposes other than those agreed without SPACE Stockholm's consent. Should this happen, SPACE Stockholm has the right to cancel the agreement.

The customer must always inform SPACE Stockholm if the customer is not the final customer. The customer must inform SPACE Stockholm who the final customer is. The same applies if the customer is not a sole customer but intends to use the premises/arena together with another party. In such case, Space is entitled to immediately terminate the agreement without being liable for compensation. The customer is always liable towards Space, even if another party is the final customer or shared customer.

Advertising

The customer does not have the right to advertise or provide/conduct sales of products/services in or outside the SPACE Stockholm building without SPACE Stockholm's consent.

Responsibility

Any damage to the building, fixtures and/or personnel incurred by the customer or by personnel employed or hired by the customer shall be compensated by the customer. The customer is responsible for all statutory taxes, such as VAT, as well as copyright costs such as STIM fees in relation with the event. The customer shall compensate SPACE Stockholm for all costs, losses, damages and other expenses caused to SPACE Stockholm due to the customer's use of SPACE Stockholm's premises (including SPACE Arena).

The customer must hold SPACE Stockholm fully indemnified from third party claims against SPACE Stockholm due to the customer's use of the arena/premises. The customer is also responsible for its partners, consultants and employees.

SPACE Stockholm's liability for damages shall be limited to direct damage, caused through negligence, to a total maximum amount of the price the customer pays to rent SPACE Stockholm's premises (including SPACE Arena). SPACE Stockholm is not liable for indirect damages, such as loss of profit, loss due to agreements with third parties or other consequential damages or damage to equipment used by the customer. SPACE Stockholm is also not responsible for damages that could not reasonably have been foreseen by SPACE Stockholm and SPACE Stockholm does not provide any guarantee on equipment or condition.

Insurances

The customer is responsible for ensuring that required insurance is in place for its own staff and hired contractors. The customer is responsible for insuring equipment as well as installations of the relevant authority that are brought to SPACE Stockholm. SPACE Stockholm is not responsible for property that is stored at SPACE Stockholm before, during and after the event. The insurance must also cover liability for damages against SPACE Stockholm, the audience and third parties. SPACE Stockholm has the right to request a copy of the insurance before the event.

Intellectual property rights and partners' brands and products

All material (trademarks, texts, images, etc.) used at SPACE Arena or at SPACE Stockholm belongs to SPACE Stockholm or one of our partners. It is not permitted to distribute or share these intellectual property rights without SPACE Stockholm's approval. It is also not permitted to distribute images, videos of SPACE Stockholm or SPACE Stockholm's partners' brands or products in a way that connects these brands/products with unethical or inappropriate activities.

The customer notes and confirms that SPACE Stockholm's partners are not allowed to be linked with unethical behavior (including betting, alcohol and pornographic content). Therefore, the customer is responsible for ensuring that SPACE Stockholm's partners' brands and products (such as screens) will not be photographed together with this type of company/behavior and spread in social media. In case of uncertainty, contact your contact person at SPACE Stockholm.

Marketing

The customer is responsible for ensuring that its marketing complies with relevant legal regulations. When using SPACE Stockholm's name and brand, the customer must never act in a way that could cause damage or bad reputation to SPACE Stockholm or SPACE Stockholm's owners. Space has the right to immediately terminate the agreement if this section is not followed. At Space's request, the Customer shall immediately cease the use of SPACE Stockholm's name and/or trademark. The customer does not have the right to advertise or provide/conduct sales of products/services in or outside the building without SPACE Stockholm's consent.

Force majeure

The parties accept that events may from time to time be affected by external circumstances beyond the parties' control such as restrictions, decisions, sanctions or etc. from authorities or other decision-making bodies or by customary force majeure events such as (but not limited to) war, fire, lightning, flood, landslide, pandemic, strike, blockade or similar event. In such case, the parties shall in good faith determine a new date for the event and agree on the fulfillment of this agreement. SPACE Stockholm shall not be held responsible for such an event and SPACE Stockholm shall not be liable for damages that occur or may occur to the Customer as a result of such an event according to this provision. This provision also covers situations where authority restrictions (or similar restrictions) entail that SPACE Stockholm has to close the premises or reduce the number of visitors, regardless of whether SPACE Stockholm could or should have foreseen such restrictions. In such a case, SPACE Stockholm shall not be considered liable for compensation for costs incurred by the customer. Restrictions shall also include any restrictions from or for SPACE Stockholm's landlord.

The above also applies to unusually long delivery times, power outages or deficiencies with SPACE Stockholm's subcontractors if this affects the functionality of SPACE Arena.

Secrecy

Both parties (Customer and SPACE Stockholm) undertake, during the contract period and thereafter, to not, without the other party's written consent, disclose to third parties', information about the other party's activities that may be considered a business or professional secret or otherwise use such information for any other purpose. This confidentiality clause does not apply to such information that a party is obliged to disclose to authorities or regulated marketplace (or equivalent). However, a party required to disclose information under this clause shall make every effort to limit such spread and, to the extent compatible with law, government instructions or regulation for regulated marketplace (or equivalent), consult with the other party.

Warranties

The customer warrants that the company holds all the rights required for the fulfillment of this agreement.

SPACE Stockholm premises, including SPACE Arena, are rented as is.

Dispute and applicable law

These terms and conditions are governed by Swedish law.

Disputes that arise due to these general conditions or the customer's use of SPACE Stockholm's premises shall be settled by arbitration administered by the Arbitration Institute of the Stockholm Chamber of Commerce (SCC). Rules for simplified arbitration shall be applied unless the SCC, considering the degree of difficulty of the case, the value of the object of dispute and other circumstances, decides that arbitration rules shall be applied. In the latter case, the SCC shall also decide whether the arbitration board shall consist of one or three arbitrators. The seat of the arbitration shall be Stockholm, Sweden. The language of the proceedings shall be Swedish.

The parties have agreed that the arbitration proceedings, including but not limited to all information obtained during the negotiations and decisions made during the negotiations, shall be confidential. Such confidential information may not be disclosed to any third party without the written consent of both parties, except as required by law or by the rules of the relevant stock exchange (or other recognized marketplace) or to protect the party's own interest against the other party in a dispute.